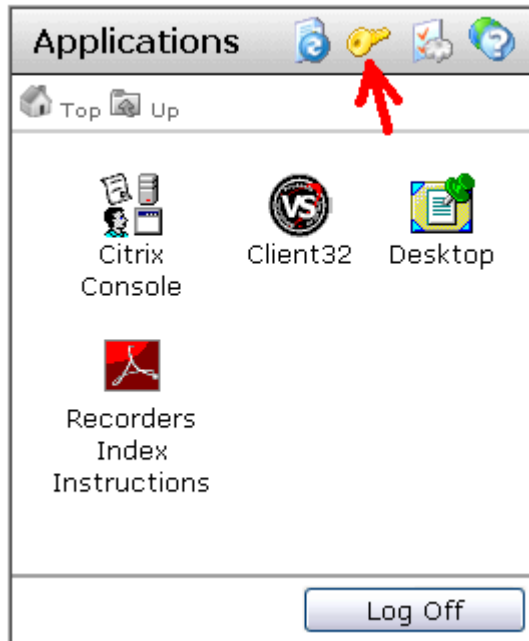


Resetting your Records Remotely Plus Password:

After logging in to the website you will see a screen that has an applications box similar to the one send below. If you click on the golden key icon (indicated by the Red arrow in the image below) you should be able to change your password to a new password so long as you still currently know your old password.

A screenshot of a "Change Password" dialog box. The title bar says "Change Password" with a green question mark icon. The form has three input fields: "Old password:", "New password:", and "Confirm password:". At the bottom, there are "OK" and "Cancel" buttons.